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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am so grateful to have a local ISP which I can call and reach a knowledgeable person who actually wants to help me when problems arise. I unfortunately have ATT as my landline carrier, as there is no competition. Their customer service is a nightmare; I have spent scores of hours simply trying to have my phone service restored, repeatedly. Please don't leave me in the hands of this uncaring, incompetent monopoly!

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